

Title: Update Report - Adult Services

Wards Affected: All

To: Health and Wellbeing Board **On:** 12 February 2014

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1. Achievements since last meeting

1.1

- The third quarter of the financial year has indicated that the commissioning of adults services from Torbay and Southern Devon Health and Care NHS Trust (TSDHCT) has been progressing in line with the ASA. This continues to be a positive achievement given the demand pressures on the services for adults.
- Consultation has taken place on fees made to care homes and other providers of services. A decision has been made and communicated to providers.
- Given the required reductions in costs of services, we hosted a provider meeting in early October for dialogue as to how local suppliers can re-shape their services and businesses.
- The tender process for Domiciliary Care (Living Well At Home) is progressing according to schedule with a short list of 6 organisations under evaluation. The new contracts will start from 1 April 2014 and will develop an outcomes based system in partnership with the Trust.
- The process of acquisition of TSDHCT positively with the expected timetable for completion and the start of the ICO in August/September 2014.
- Progress continues to be made on lottery support to combat social isolation by working with voluntary sector.

- Potential development of health and care spin off businesses with NHS partners, academic science network and TDA (economic development) for clinical trials continues to be explored.
- Community Services Engagement-joint work with CCG on rethinking future of community services in Torbay and South Devon has concluded and results reported to Councillors. Public views appear to support some of the national government thinking on providing care at home or in home like settings and a desire for further integrated care around the individual and self care.
- The pioneer bid to government to help support the transformation of health and social care has been successful as reported and we are now working through the implementation processes and setting performance outcomes.
- Detailed proposals for decommissioning services have been consulted on as part of the Mayoral system and consultation with CCG and providers has taken place to mitigate risk where this is possible and is elsewhere on this agenda.
- The £3.8 billion pooled budget for health and adult social care is being developed in more detail. The money has been renamed the 'Better Care Fund' (BCF). There is a more detailed note on approaches to this on this agenda.
- The Peer review of adult social care is delayed as the Councillor representative of the peer team had other priorities to attend to. It is being re-scheduled for June 14.
- In order to review the workforce and to shape capacity and skill mix for the future, a 'live working week' was carried out across all social care staff during the week beginning 13 January. When analysed, this will provide information about the complexity and type of work undertaken by each staff member, as well as time taken on each task.
- The Commissioning Strategy for People with a Learning Disability has been completed and is ready for consultation subject to agreement with CCG and the Council.

2. Challenges for the next three months

2.1

- The need to focus on delivery whilst the acquisition process goes through its determination is a continued risk to our local system.
- The future reductions to services are being consulted on and need to be managed through a winter period which will stretch our capacity

- The number of Safeguarding Adults referrals have continued to increase considerably and performance is under pressure. Front line teams have been able to achieve the target for arranging initial strategy meetings within the required 5 working days but it is proving harder to hold case conferences within 20 days. This is due to capacity of both Trust staff and key attendees from other organisations. Individuals are not put at risk due to the delay as action to address their safety will be put in place from the Strategy Meeting.

3. Action required by partners

- Work to develop the pioneer bid as a programme to report to HWBB and to encompass system wide changes is underway.
- Continued engagement of role of voluntary and community sector for joined up role of health and care in financially sustainable way. Specific work on lottery bid to combat social isolation as well as engagement in broader solutions.
- Develop joint plans for the use of the BCF fund with CCG in readiness for April 2014 sign off and risk share as part of new ICO.